



Homeland  
Security

August 1, 2019

**SENT VIA EMAIL TO:** [foia@americanoversight.org](mailto:foia@americanoversight.org)  
[cerissa.cafasso@americanoversight.org](mailto:cerissa.cafasso@americanoversight.org)

Cerissa Cafasso  
Counsel  
American Oversight  
1030 15<sup>th</sup> Street, NW, Suite B255  
Washington, DC 20005

**Re: 18-cv-01344 (2018-HQFO-00133)**  
**American Oversight v. DHS**  
**First Interim Release**

Dear Ms. Cafasso:

This is our first interim response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), dated October 24, 2017.

For this production, DHS reviewed 269 pages of which six pages are released in full, 31 pages are withheld in full and 37 pages are withheld in part pursuant to FOIA exemptions (b)(5) and (b)(6). 61 pages are duplicates or non-responsive. DHS has also located and sent 134 pages to U.S. Customs and Border Protection (CBP) for review and direct response. The 74 pages for release are bates stamped DHS-001-1344-000001 to DHS-001-1344-000074.

If you have any questions regarding this release, please contact Assistant U.S. Attorney Denise M. Clark, United States Attorney's Office, U.S. District Court for the District of Columbia, by email at [Denise.Clark@usdoj.gov](mailto:Denise.Clark@usdoj.gov) or phone at (202) 252-6605.

Sincerely,

A handwritten signature in black ink that reads "Bradley E. White".

Bradley E. White  
FOIA Program Specialist

Enclosure: 74 pages

<b>From:</b>	(b)(6)	
<b>To:</b>		
<b>Subject:</b>	FW: questions about Keeping America Safe files	
<b>Date:</b>	2017/04/18 17:43:31	
<b>Priority:</b>	Normal	
<b>Type:</b>	Note	

See below

-----Original Message-----

From: (b)(6)

Sent: Friday, March 24, 2017 10:00 AM

To: (b)(6)

Subject: RE: questions about Keeping America Safe files

(b)(6) -

The videos work great - I had to do some tweaking with the closed caption files, but those are fixed now and working great as well.

As I recall (and please forgive me - there are a lot of these things that cross my desk)... this video is meant to replace the New Employee Orientation Video... correct?

I've taken the liberty of creating a new version of that page on DHS.gov that swaps out the videos and assets:

High res: (b)(6)

Low res: (b)(6)

Please let me know if you'd like for me to replace the original orientation video pages with this new one.

After that - (b)(6) - where else should this go? We had a copy of the old orientation video at the top of (b)(6), but we removed it with the change in administration.

(b)(6)

-----Original Message-----

From: (b)(6)

Sent: Thursday, March 23, 2017 2:50 PM

To: (b)(6) (b)(6) >

Subject: FW: questions about Keeping America Safe files

Hi (b)(6). If there are any issues with what you receive please let me and (b)(6) know ASAP.

-----Original Message-----

From: (b)(6)

Sent: Thursday, March 23, 2017 1:06 PM

To: (b)(6)

Subject: FW: questions about Keeping America Safe files

(b)(6)

(b)(6) will be receiving all the files, you can go to him with any questions.

Thanks,

(b)(6)

-----Original Message-----

From: (b)(6) (b)(6)

Sent: Thursday, March 23, 2017 12:46 PM

To: (b)(6)

(b)(6)

Cc: (b)(6)

Subject: [Non-DoD Source] RE: questions about Keeping America Safe files

You can AMRDEC them all to me - the SRT file IS the caption file.

(b)(6)

-----Original Message-----

From: (b)(6)

Sent: Thursday, March 23, 2017 11:48 AM

To: (b)(6)

(b)(6)

(b)(6)

Subject: questions about Keeping America Safe files

Importance: High

(b)(6)

We have the final files:

File names:

DHS\_WorkingToKeepAmericaSafe\_720x480.mp4

DHS\_WorkingToKeepAmericaSafe\_1280x720.mp4

DHS\_WorkingToKeepAmericaSafe.srt

Do you want us to AMRDEC all the files to you? Do we need to AMRDEC to (b)(6) and (b)(6) too?

We aren't doing the captioning, you will take care of it, right?

(b)(6)

-----Original Message-----

From: (b)(6)

Sent: Thursday, March 23, 2017 11:44 AM

To: (b)(6)

Subject: RE: [Non-DoD Source] RE: please confirm version of Keeping America Safe to download

(b)(6)

Do I AMRDEC both sizes or just the larger one?

What do I do with the .srt file? Does this go to (b)(6) for captioning or do I AMRDEC that as well?

v/r

(b)(6)

Digital Asset Manager/Editor

Defense Logistics Agency

(b)(6)

-----Original Message-----

From: (b)(6)

Sent: Thursday, March 23, 2017 11:35 AM

To: (b)(6)

Cc: (b)(6)

Subject: [Non-DoD Source] RE: please confirm version of Keeping America Safe to download

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

----

Good Morning (b)(6)

Please see below delivery confirmation, including the folder and file names. You will also see the that folder and file date says 3/21.

Caution: (b)(6)

Username: (b)(6)

Password: (b)(6)

Folder:

Working to Keep America Safe

File names:

DHS\_WorkingToKeepAmericaSafe\_720x480.mp4

DHS\_WorkingToKeepAmericaSafe\_1280x720.mp4

DHS\_WorkingToKeepAmericaSafe.srt

Let us know if you need anything else, thanks.

(b)(6)

Production Manager

Interface Media Group

(b)(6)

(b)(6)

Caution-www.interfacemedia.com

-----Original Message-----

From: (b)(6)

Sent: Thursday, March 23, 2017 11:23 AM

To: (b)(6)

(b)(6)

Cc: (b)(6)

Subject: please confirm version of Keeping America Safe to download

Importance: High

(b)(6)

There are so many folders can you please identify exactly what folder (b)(6) should download and what is in the folder?

Thanks,

(b)(6)

(b)(6)

Public Affairs (DLA-DP)

Executive Producer (Video Team)

Defense Logistics Agency

(b)(6)

(b)(6)

"Storytelling is the most powerful way to put ideas into the world today." --Robert McKee

<b>Sender:</b>	(b)(6)	
<b>Recipient:</b>		
<b>Sent Date:</b>	2017/04/18 17:43:31	

<b>From:</b>	(b)(6)	
<b>To:</b>		
<b>Subject:</b>	RE: questions about Keeping America Safe files	
<b>Date:</b>	2017/05/02 09:02:35	
<b>Priority:</b>	Normal	
<b>Type:</b>	Note	

(b)(6)

Unfortunately I didn't realize he was building HTML pages off of the main DHS.gov (while they have the address, these are just static HTML pages that are built with code and not in Drupal). Since I'm not really sure what he's trying to make, (b)(6) will need to build it. He's out right now giving a presentation, but I believe he will be back later today.

Thanks,

(b)(6)

(b)(6)

Web Manager

-----Original Message-----

From: (b)(6)

Sent: Monday, May 1, 2017 8:12 PM

To: (b)(6)

Subject: RE: questions about Keeping America Safe files

Hi (b)(6). Just checking in about this...

-----Original Message-----

From: (b)(6)

Sent: Tuesday, April 18, 2017 9:04 AM

To: (b)(6)

Subject: FW: questions about Keeping America Safe files

(b)(6)

I can help you with the below request - can you send me the full text of the emails? I need all the URLs (b)(6) was working with in order to figure out where on the site he was putting the videos. The xlibrary links below are just to the video files themselves, not the captions, etc.

Thanks,

(b)(6)

(b)(6)

Web Manager

-----Original Message-----

From: Web Publishing

Sent: Monday, April 17, 2017 4:54 PM

To: (b)(6)

Subject: Fw: questions about Keeping America Safe files

(b)(6)

Please see below.

Thank you,

(b)(6)

-----Original Message-----

From: (b)(6)

To: Web Publishing

Cc: (b)(6)

Subject: FW: questions about Keeping America Safe files

Sent: Apr 17, 2017 4:51 PM

Are you able to assist with the below request? (b)(6) was going to integrate these pages to put both videos together, high and low-res versions, and I had given him text in the message just below. If not I will wait for him to return. Thanks!

(b)(6)

-----Original Message-----

From: (b)(6)

Sent: Monday, April 10, 2017 10:15 AM

To: (b)(6)

Cc: (b)(6)

Subject: RE: questions about Keeping America Safe files

OK - so if you can have both the videos posted on the original page that was used for the first video, the text is as follows - let me know if you have any questions. Once the page is all set we will announce the update through the Human Capital Leadership Council.

#### New Employee Orientation Videos

These videos were developed to be used at all new employee orientation sessions at DHS.

The first provides a "day in the life" snapshot of the Department and welcomes new employees as they become part of the DHS mission. It should be shown the beginning of orientation.

The second video shows how DHS components work together to keep America safe, and can be shown at a later point in the orientation.

The videos can be streamed or downloaded for viewing. Please see instructions below.

-----Original Message-----

From: (b)(6)

Sent: Friday, March 24, 2017 2:31 PM

To: (b)(6)

Subject: RE: questions about Keeping America Safe files

Just give me the text you'd like to include on the page. Easy peasy.

(b)(6)

-----Original Message-----

From: (b)(6)

Sent: Friday, March 24, 2017 10:00 AM

To: (b)(6)

Subject: RE: questions about Keeping America Safe files

(b)(6)

The videos work great - I had to do some tweaking with the closed caption files, but those are fixed now and working great as

<b>Sender:</b>	(b)(6)	
<b>Recipient:</b>		
<b>Sent Date:</b>	2017/05/02 09:02:34	
<b>Delivered Date:</b>	2017/05/02 09:02:35	

<b>From:</b>	(b)(6)
<b>To:</b>	
<b>Subject:</b>	RE: questions about Keeping America Safe files
<b>Date:</b>	2017/04/18 17:42:56
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Sorry - just managed to get to this - kind of a crazy day. Stand by, will forward everything I have. It will be a bit of a mess...

-----Original Message-----

From: (b)(6)  
Sent: Tuesday, April 18, 2017 9:04 AM  
To: (b)(6)  
Subject: FW: questions about Keeping America Safe files

(b)(6)

I can help you with the below request - can you send me the full text of the emails? I need all the URLs (b)(6) was working with in order to figure out where on the site he was putting the videos. The xlibrary links below are just to the video files themselves, not the captions, etc.

Thanks,

(b)(6)

(b)(6)

Web Manager

-----Original Message-----

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Sent: Monday, April 17, 2017 4:54 PM

To: (b)(6)

Subject: Fw: questions about Keeping America Safe files

(b)(6)

Please see below.

Thank you,

(b)(6)

-----Original Message-----

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To: Web Publishing

Cc: (b)(6)

Subject: FW: questions about Keeping America Safe files

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To: (b)(6)

Cc:

Subject: RE: questions about Keeping America Safe files

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Subject: RE: questions about Keeping America Safe files

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(b)(6)

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To: (b)(6)

Subject: RE: questions about Keeping America Safe files

(b)(6)

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<b>Sender:</b>	(b)(6)	
<b>Recipient:</b>		
<b>Sent Date:</b>	2017/04/18 17:42:56	

# DHS.GOV HOMEPAGE ROTATOR CALENDAR

Live Date	Rotator Title	Rotator Text/Teaser Line	Rotation Order	Status	End Date
09/18/2017	Surge Capacity Force Highlight	One Federal Family. #ReadytoServe. Surge Capacity Force. Ready to Serve.	1	Live	TBD
09/08/2017	Hurricane Irma	Hurricane Irma. Learn about response and recovery efforts.	2	Live	TBD
08/25/2017	Hurricane Harvey	Hurricane Harvey. Learn about response and recovery efforts.	3	Live	TBD
06/01/2017	2017 Atlantic Hurricane Season	2017 Atlantic Hurricane Season. Learn what you can do to stay safe and prepared during hurricane season.	4	Live	11/30/2017
09/05/2017	DACA Rescission	Rescission of Deferred Action for Childhood Arrivals. DACA.	5	Live	TBD
09/01/2017	2017 National Preparedness Month	National Preparedness Month. September 2017. Disasters Don't Plan Ahead. You Can.	6	Live	09/30/2017
06/28/2017	Aviation Security Enhancements Announcements	New Aviation Security Enhancements. Learn how TSA is keeping you safe.	7	Live	TBD
03/06/2017	Executive Orders "In Focus" Page – Updated Version	Executive Orders on Protecting the Homeland. Learn what DHS is doing. Update.	8	Live	TBD
04/12/2017	See Something, Say Something – Spring Travel Version	When traveling, pay attention to your surroundings. Report suspicious activity to local authorities. If you see something, say something.	9	Live.	TBD
06/03/2016	New DHS Mission Statement	With honor and integrity, we will safeguard the American people, our homeland and our values.	10	Live	Long standing

UPCOMING CONTENT					
*09/22/2017	Enhanced Global Security Measures	Enhanced Global Security Measures. Learn more on how we're keeping America safe.	1	Development Phase	TBD
10/01/2017	National Cybersecurity Awareness Month	Highlight of 2017 National Cybersecurity Awareness Month	1	Development Phase	10/31/2017

<b>From:</b>	Hoffman, Jonathan (b)(6)
<b>To:</b>	"Claffey, Lauren (b)(6) "Lansing, Christyn (b)(6)
<b>CC:</b>	"Media Inquiry (b)(6)
<b>Subject:</b>	RE: FOR APPROVAL: Sunday Show Briefings
<b>Date:</b>	2017/05/26 11:32:47
<b>Priority:</b>	Normal
<b>Type:</b>	Note

(b)(5) Thanks.

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**From:** Claffey, Lauren  
**Sent:** Friday, May 26, 2017 11:23:16 AM  
**To:** Hoffman, Jonathan; Lansing, Christyn  
**Cc:** Media Inquiry  
**Subject:** RE: FOR APPROVAL: Sunday Show Briefings

Fox just indicated they will cover these topics:

Topic areas:

- Latest on the Manchester attack
- US security measures taken for Memorial Day and keeping America Safe
- TSA//new steps
- Latest court ruling—4<sup>th</sup> circuit opinion
- Extreme vetting
- border arrests/deportations

Lauren

(b)(6)

---

**From:** Hoffman, Jonathan  
**Sent:** Friday, May 26, 2017 11:22 AM  
**To:** Lansing, Christyn (b)(6)  
**Cc:** Media Inquiry (b)(6); Claffey, Lauren (b)(6)  
**Subject:** RE: FOR APPROVAL: Sunday Show Briefings

(b)(6) will be confirming details. Looks like abc will be in studio. Need to work timing.  
I'll share the bad news of another movement.

Let's circulate the talking points on Manchester, Avsec and news of the day more broadly

w counselors for review.

Let's do topline. What we want to talk about. We need to give him tighter points on what to say if we want it get in the press. That's on me to trim up.

One page tops with the four below on it  
Manchester  
Avsec  
Border security  
Summer travel/hurricane

Anything else we need to cover? Thanks for handling, I know we are short staffed today.

---

**From:** Lansing, Christyn  
**Sent:** Friday, May 26, 2017 10:49:01 AM  
**To:** Hoffman, Jonathan  
**Cc:** Media Inquiry; Claffey, Lauren  
**Subject:** FOR APPROVAL: Sunday Show Briefings

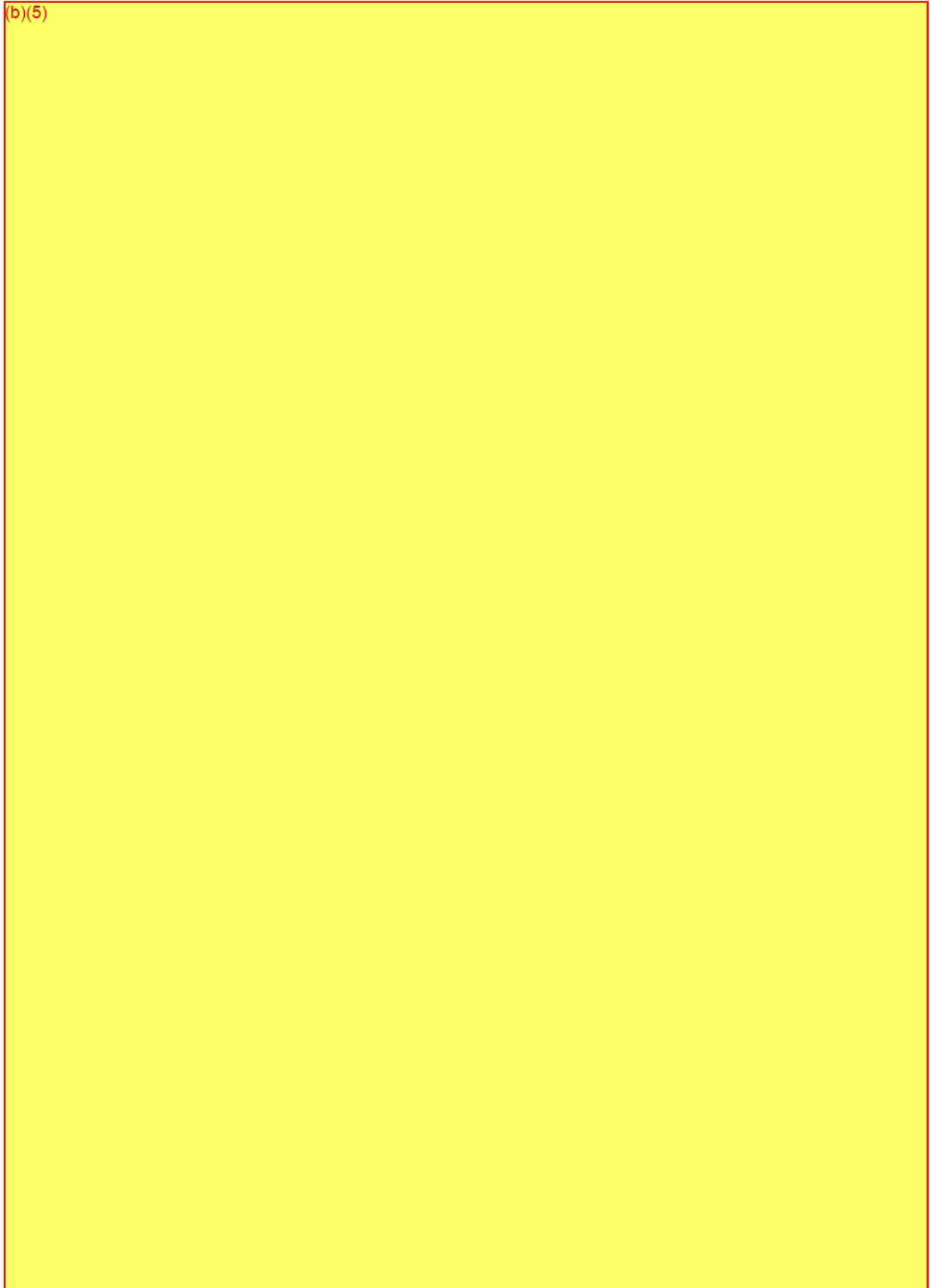
Jonathan- ESEC is asking for materials for Sunday. Below are the ABC, NBC, and Fox briefing memos as well as Fox talking points (identical to ABC and NBC but has a border answer). I have also attached the DHS current issues TPs.

Thanks!

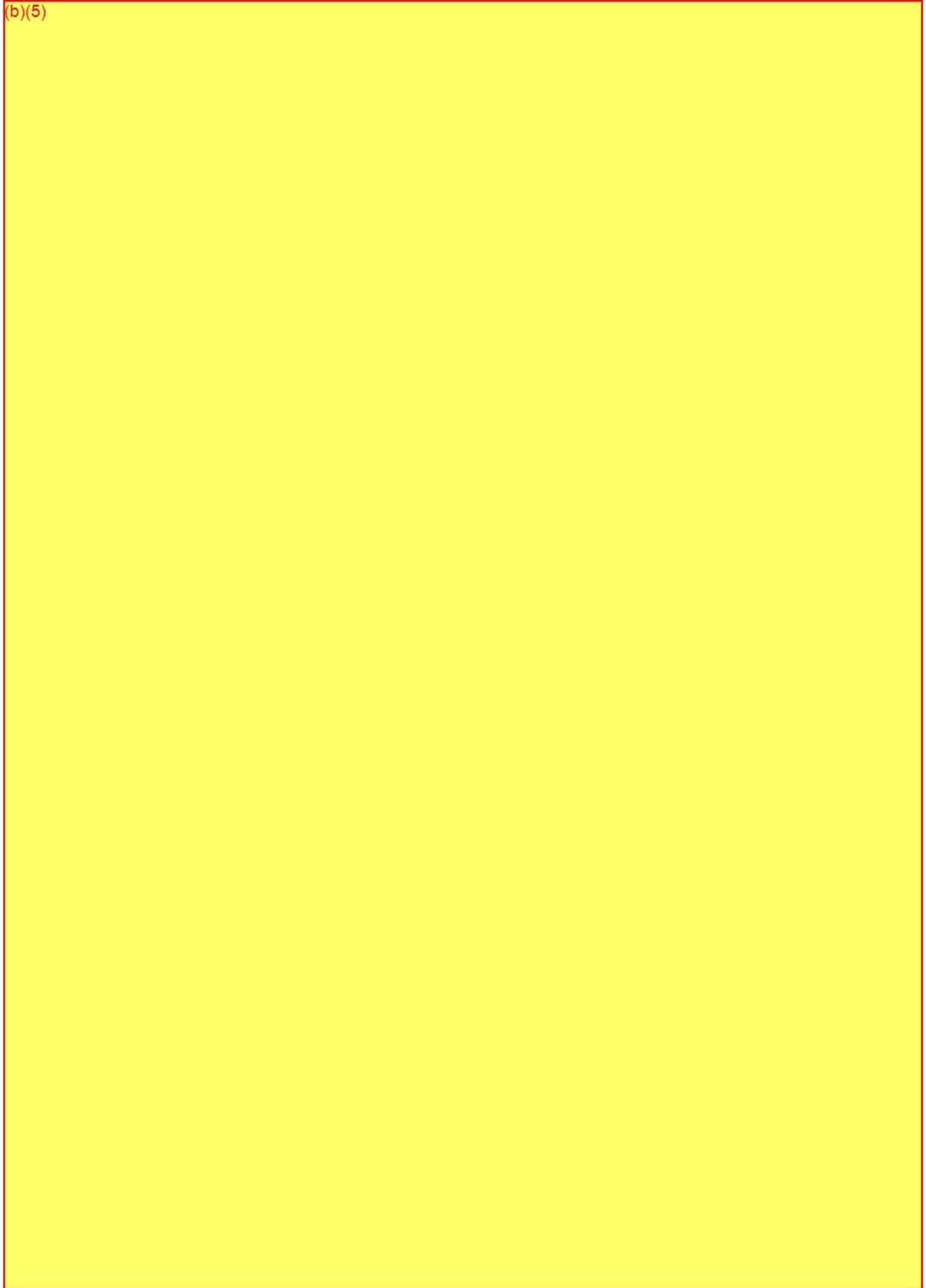
(b)(5)



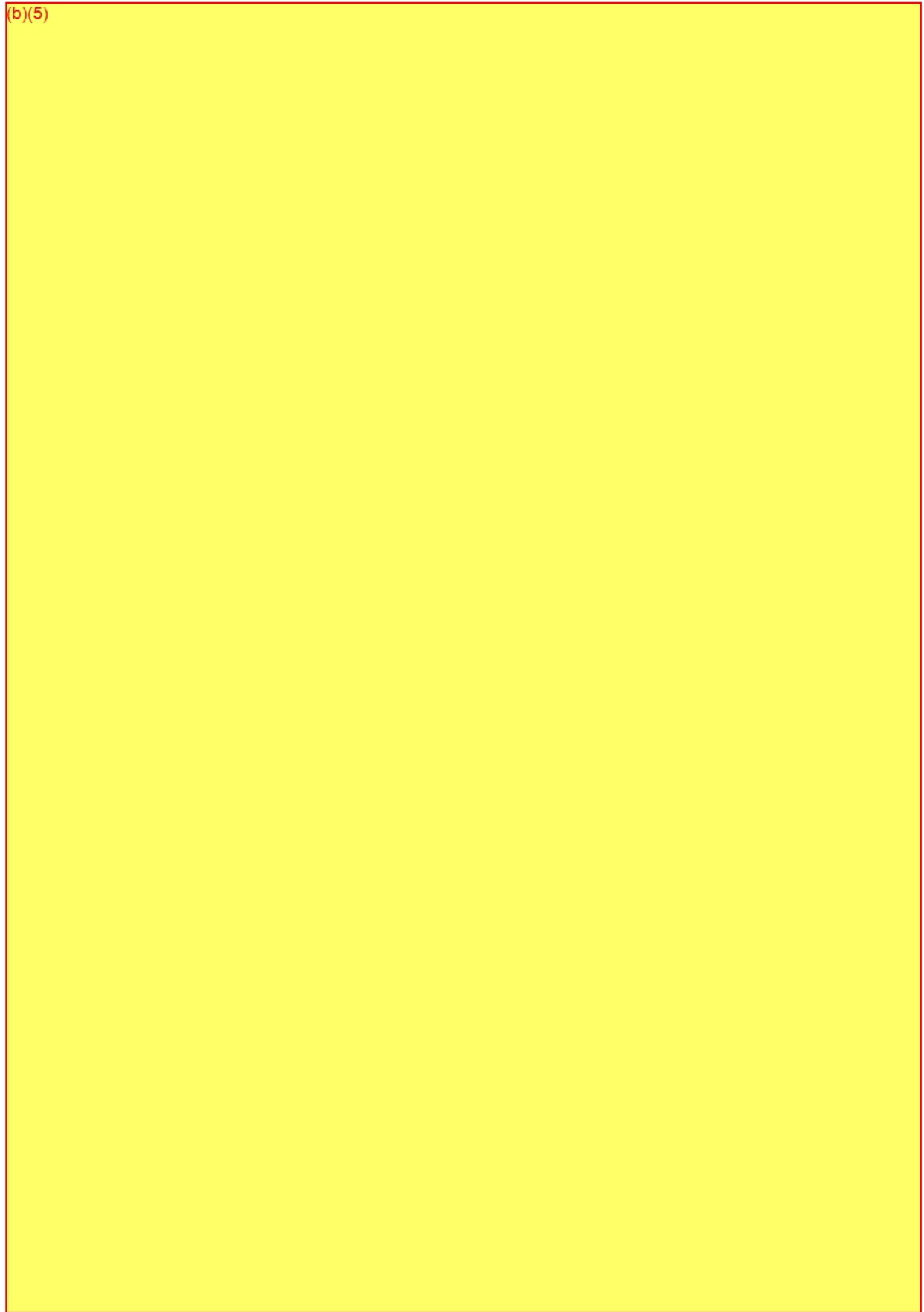
(b)(5)



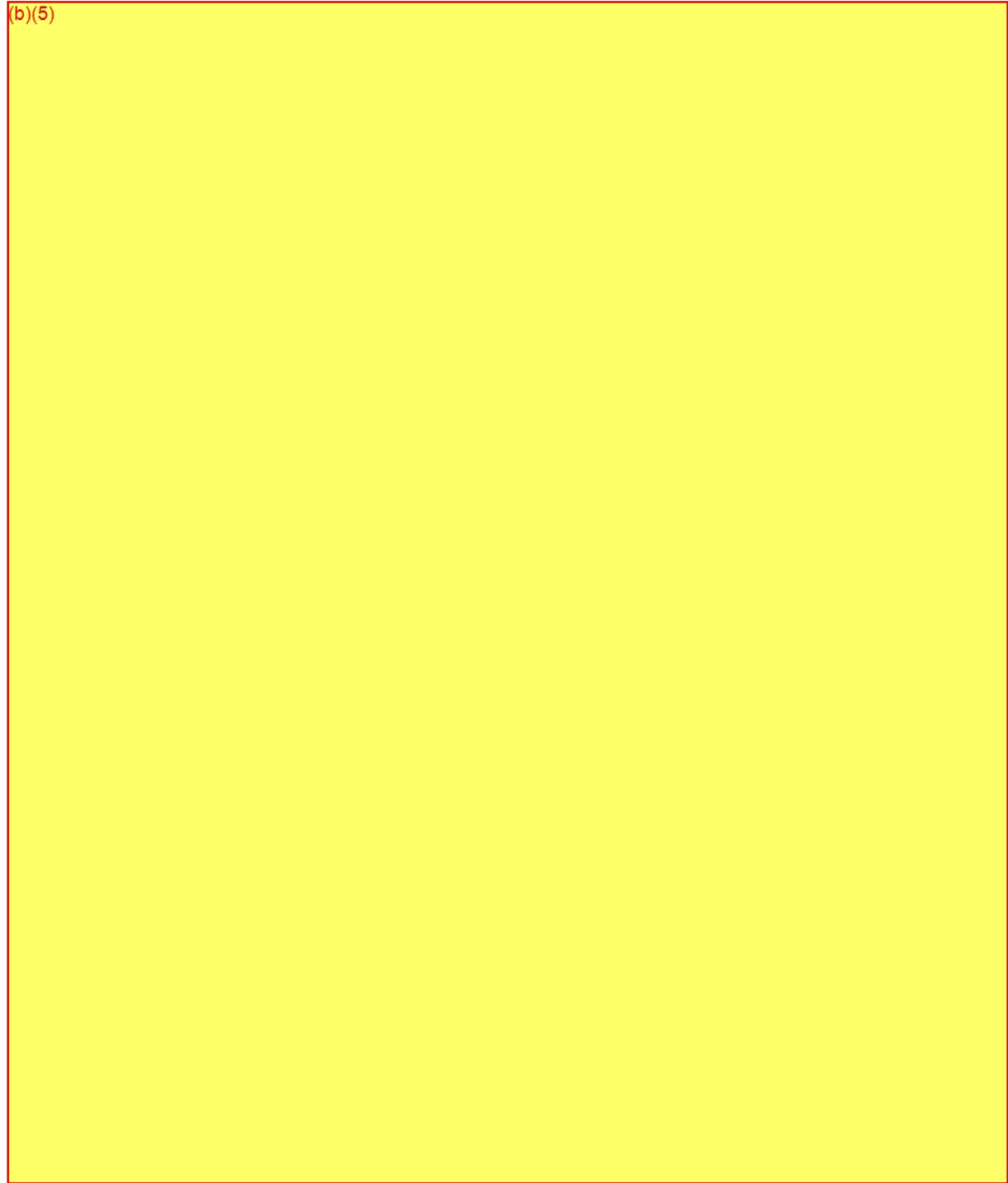
(b)(5)



(b)(5)



(b)(5)



<b>Sender:</b>	Hoffman, Jonathan (b)(6)
<b>Recipient:</b>	"Claffey, Lauren (b)(6)

	(b)(6)
	"Lansing, Christyn (b)(6)
	(b)(6)
	"Media Inquiry (b)(6)
	(b)(6)
<b>Sent Date:</b>	2017/05/26 11:32:46
<b>Delivered Date:</b>	2017/05/26 11:32:47

Page 26

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

Page 27

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

Page 28

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

<b>From:</b>	(b)(6)
<b>To:</b>	"Metzler, Alan (b)(6) (b)(6)
<b>Subject:</b>	Canceled: *new time* DHS Anniversary Celebration
<b>Date:</b>	2017/03/24 13:57:07
<b>Start Date:</b>	2017/03/29 13:00:00
<b>Importance:</b>	High
<b>Priority:</b>	Urgent
<b>Type:</b>	Schedule.Meeting.Canceled
<b>Location:</b>	NAC, Loop and Chapel
<b>Attendees:</b>	BriefingStaffA; Nielsen, Kirstjen; (b)(6) Fulghum, Chip; (b)(6) Higgins, Jennifer; Nunan, Joanna (b)(6) (b)(6); Hoffman, Jonathan; (b)(6) (b)(6)

**DO NOT FORWARD OR COPY THIS INVITATION**

If there are any questions, please contact me at (b)(6)

1:00pm: Event Begins (flag pole)

1:15pm Run/Walk Begins (Flag Pole)

2:00pm: Cake Cutting

2:30pm: Event Ends

Notes

RDML Nunan coordinating, info being finalized and more info to follow.

DHS employee message included – 3/7/17, mjb.

Rescheduled from 3/15 due to weather – 3/14/17, mjb.

Called (b)(6), changed time from 12:15pm – 3/24/17, mjb.

**From:** DHS Management Communications

**Sent:** Tuesday, March 7, 2017 9:27 AM

**Subject:** DHS 14th Anniversary Celebration on March 15, 2017

## **DHS 14th Anniversary Celebration on March 15, 2017**

*Celebrating 14 Years of Keeping America Safe*

Secretary John Kelly will host the Department's 14th Anniversary Celebration at the Nebraska Avenue Complex (NAC) on Wednesday, March 15, 2017.

DHS employees in the National Capital Region (NCR) will celebrate with a motivational 1.4 mile fun run/walk. Following the run/walk, Secretary Kelly will preside over a cake-cutting ceremony in front of the NAC Chapel to recognize the Department's dedication and hard work. The fun run/walk will be part of a month of celebration at DHS. All employees in the NCR are encouraged to attend this event.

**Date:** Wednesday, March 15, 2017

**Time:** 1:00 p.m.– 3:00 p.m. (Fun run and walk starts at 1:00 p.m. Cake-cutting ceremony begins at 2:15 p.m.)

**Location:** NAC flagpole near the Chapel

Secretary Kelly also encourages employees who cannot join the NAC celebration to reflect on all that the Department has achieved over the past 14 years, and to participate in their own celebrations during the month of March. All DHS employees are authorized to wear approved DHS and DHS Component apparel the day of their celebration.

For those celebrating throughout the nation and abroad, we encourage you to use our hashtag, #HonorDHS, in a tasteful manner on any posts, pictures, or videos you may publish to social media so that we may unify our celebrations of this milestone.

If you are interested in attending, **please RSVP to (b)(6) by 8:00 a.m. on March 13.** Note, in order to gain access onto the NAC you will need to have a valid Personal Identity Verification (PIV) card.

#### **Additional Event Information:**

NAC employees can expect some impacts during the day of the event:

- **Parking:** Parking areas at the NAC will be limited due to the high number of employees that will potentially attend the event. Employees who normally travel to the NAC by car are encouraged to use public transportation. The NAC shuttle service will continue to run on a normal schedule from the Tenleytown Metro, although the pick-up/drop-off location may be altered.
- **NAC Access:** Employees without NAC access should also RSVP to (b)(6) by 8:00 a.m. on Monday, March 13, 2017. Please clearly note in the subject line that you will need to be granted access to the NAC for this

event. Note, you will not be able to enter without a valid PIV card. Contact (b)(6) (b)(6) at (b)(6) or (b)(6) if you have any questions.

- **Sidewalks:** Some pedestrian areas will be blocked temporarily between 1:00 p.m. and 3:00 p.m. Roving blocks may also be in place, so do not be alarmed if a route is temporarily closed.

### Fun Run and Walk Course Map (1.4 Miles)



ATT70075

*For the fastest response, do not reply to this message. Instead, please contact the responsible individual or office as outlined in the above message.*

<b>Sender:</b>	(b)(6)
<b>Recipient:</b>	"Metzler, Alan (b)(6) (b)(6)
<b>Sent Date:</b>	2017/03/24 13:57:06

<b>Delivered Date:</b>	2017/03/24 13:57:07
------------------------	---------------------

<b>From:</b>	(b)(6)
<b>To:</b>	"Metzler, Alan (b)(6) (b)(6)
<b>CC:</b>	"Nunan, Joanna (b)(6) (b)(6)
<b>Subject:</b>	Celebrating 14 Years of Keeping America Safe
<b>Date:</b>	2017/02/17 18:15:31
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Good evening DCoS Metzler,

Attached, please find the materials requested for our proposed March 1<sup>st</sup> event:

- 1) OPA's draft message for the Secretary, to be released on 1MAR
- 2) our team's draft invitation to be sent to DHS employees (highlighted information still requires action)
- 3) our team's COA brief for Secretary Kelly

If you have any questions or need anything else please let me know Sir.

Very Respectfully,

(b)(6)  
Special Assistant  
Office of the Military Advisor  
Department of Homeland Security  
(b)(6)

<b>Sender:</b>	(b)(6)
<b>Recipient:</b>	"Metzler, Alan (b)(6) (b)(6) "Nunan, Joanna (b)(6) (b)(6)
<b>Sent Date:</b>	2017/02/17 18:15:30
<b>Delivered Date:</b>	2017/02/17 18:15:31

Page 36

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

Page 37

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

Page 38

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

<b>From:</b>	Metzler, Alan <(b)(6)>
<b>To:</b>	"Metzler, Alan <(b)(6)>"
<b>Subject:</b>	FW: DHS Anniversary Plan and Message
<b>Date:</b>	2017/02/19 21:19:06
<b>Priority:</b>	Normal
<b>Type:</b>	Note

## Update

**From:** Metzler, Alan  
**Sent:** Saturday, February 18, 2017 1:01 PM  
**To:** Nielsen, Kirstjen <(b)(6)>  
**Cc:** Nunan, Joanna <(b)(6)> Brodsky, Marcy <(b)(6)> Higgins, Jennifer <(b)(6)> Hoffman, Jonathan <(b)(6)>  
**Subject:** DHS Anniversary Plan and Message

Kirstjen, attached and below is a concept for a DHS Anniversary Celebration beginning on March 1<sup>st</sup>.

RDML Nunan is leading this effort and is prepared to move forward with the ideas described below.

A proposed S1 message for release on March 1<sup>st</sup> is attached also. S1's current calendar would support his participation.

OPA would begin new and regular operational updates on the website during this week as well.

If the plan is approved, we would announce next week, urge components and agencies to propagate, and send an invite to the DHS event.

Please let us know your thoughts.

v/r Alan

**DHS 14<sup>th</sup> Anniversary Celebration on March 1<sup>st</sup>, 2017**

*Celebrating 14 Years of Keeping America Safe*

**Objective:** The Department conveys to its employees the essential nature of its homeland security mission, encourages agency celebrations, and employs a variety of communications tools and events to build esprit de corps while celebrating the DHS 14<sup>th</sup> Anniversary.

**Theme:** *Celebrating 14 Years of Keeping America Safe.*

- Emphasizes the important of protecting and serving America
- Provides means to reinforce centrality of honor and integrity in performing our mission
- Calls upon leaders and workforce to celebrate who we are and what we do.

**Events and Communications:**

- Post Secretary Kelly's message on DHS Connect and distribute to all employees (Mar 1);
  - Agencies and Component Leaders echo messaging and host agency events.
- Post stories on DHS Connect with pictures describing Department-wide events and DHS HQ cake-cutting ceremony (Mar 1-2).
- Publish inaugural release of regular operational updates on DHS Connect (Mar 3).
- Employ Multi-Media Tools to Emphasize DHS 14<sup>th</sup> Anniversary (Mar 1-3)
  - A hashtag to be included on the employee invitation will encourage those attending celebrations across the nation to implement the tag tastefully on all posts, pictures and videos published to social media outlets (Facebook, Twitter, Instagram).
  - This system will allow for unification and immediate access to all media tagged online, making it much easier to pull for publishing to DHS Connect.
  - Potential tags include but are not limited to: #HonorDHS and #DHS14.
- DHS HQ hosts run/walk at the NAC followed by remarks from Secretary Kelly and an informal cake cutting ceremony (Mar 1).
  - All available DHS members in NCR will be encouraged to participate in the event.
  - Components outside NCR will also be encouraged to celebrate with local events.
  - In addition to uniforms, wear of official DHS and component-approved apparel will be authorized and encouraged throughout the day at the NAC.
  - This cost effective team building event has the potential to set a precedent for an annual run/walk, as well as potential future events such as a DHS Anniversary Ball.
- **NAC Run/Walk Event Details (1:30 – 3:00pm, Mar 1)**
  - Start finish in vicinity of the NAC flagpole. Route will consist of a repeating circuit (2 loops) inside the NAC perimeter for a total distance of 1.4 miles.

- Secretary Kelly leads run/walk with S2 announcing start and participants ringing a ceremonial bell upon completion.
- NAC Chapel stairs serve as Secretary Kelly's post-run speaking platform.
- Cake cutting ceremony will include the DHS's senior-most official (Secretary Kelly) and junior-most official (likely USCG E-2 assigned to the CG Honor Guard).
- Timing: : 1330: Commence run/walk  
1415: Begin muster of crowd  
1430: Secretary Kelly's remarks  
1445: Cake cutting ceremony

**POC:** LT (b)(6), Office of Military Advisor, DHS, (b)(6)

<b>Sender:</b>	Metzler, Alan (b)(6) (b)(6)
<b>Recipient:</b>	"Metzler, Alan (b)(6) (b)(6)
<b>Sent Date:</b>	2017/02/19 21:19:05
<b>Delivered Date:</b>	2017/02/19 21:19:06

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## **DHS 14<sup>th</sup> Anniversary Celebration on March 1<sup>st</sup>, 2017**

### *Celebrating 14 Years of Keeping America Safe*

**Objective:** The Department conveys to its employees the essential nature of its homeland security mission, encourages agency celebrations, and employs a variety of communications tools and events to build esprit de corps while celebrating the DHS 14<sup>th</sup> Anniversary.

**Theme:** *Celebrating 14 Years of Keeping America Safe.*

- Emphasizes the importance of protecting and serving America
- Provides means to reinforce centrality of honor and integrity in performing our mission
- Calls upon leaders and workforce to celebrate who we are and what we do.

#### **Events and Communications:**

- Post Secretary Kelly's message on DHS Connect and distribute to all employees (Mar 1);
  - Agencies and Component Leaders echo messaging and host agency events.
- Post stories on DHS Connect with pictures describing Department-wide events and DHS HQ cake-cutting ceremony (Mar 1-2).
- Publish inaugural release of regular operational updates on DHS Connect (Mar 3).
- Employ Multi-Media Tools to Emphasize DHS 14<sup>th</sup> Anniversary (Mar 1-3)
  - A hashtag to be included on the employee invitation will encourage those attending celebrations across the nation to implement the tag tastefully on all posts, pictures and videos published to social media outlets (Facebook, Twitter, Instagram).
  - This system will allow for unification and immediate access to all media tagged online, making it much easier to pull for publishing to DHS Connect.
  - Potential tags include but are not limited to: #HonorDHS and #DHS14.
- DHS HQ hosts run/walk at the NAC followed by remarks from Secretary Kelly and an informal cake cutting ceremony (Mar 1).
  - All available DHS members in NCR will be encouraged to participate in the event.
  - Components outside NCR will also be encouraged to celebrate with local events.
  - In addition to uniforms, wear of official DHS and component-approved apparel will be authorized and encouraged throughout the day at the NAC.
  - This cost effective team building event has the potential to set a precedent for an annual run/walk, as well as potential future events such as a DHS Anniversary Ball.
- **NAC Run/Walk Event Details (1:30 – 3:00pm, Mar 1)**
  - Start finish in vicinity of the NAC flagpole. Route will consist of a repeating circuit (2 loops) inside the NAC perimeter for a total distance of 1.4 miles.
  - Secretary Kelly leads run/walk with S2 announcing start and participants ringing a ceremonial bell upon completion.
  - NAC Chapel stairs serve as Secretary Kelly's post-run speaking platform.
  - Cake cutting ceremony will include the DHS's senior-most official (Secretary Kelly) and junior-most official (likely USCG E-2 assigned to the CG Honor Guard).
  - Timing: : 1330: Commence walk/run  
1415: Begin muster of crowd  
1430: Secretary Kelly's remarks  
1445: Cake cutting ceremony

**POC:** LT (b)(6) Office of Military Advisor, DHS, (b)(6)

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<b>From:</b>	Metzler, Alan (b)(6)
<b>To:</b>	"Nunan, Joanna (b)(6)
<b>Subject:</b>	RE: DHS 14TH ANNIVERSARY CELEBRATION PROPOSAL
<b>Date:</b>	2017/02/16 20:44:55
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Thank you.

---

**From:** Nunan, Joanna

**Sent:** Thursday, February 16, 2017 10:38:46 PM

**To:** Metzler, Alan

**Subject:** RE: DHS 14TH ANNIVERSARY CELEBRATION PROPOSAL

Hello Alan,

I'll add a more comprehensive description of the OPA activities and messaging. The proposed theme is "Celebrating 14 Years of Keeping America Safe."

v/r,

Jo

---

**From:** Metzler, Alan

**Sent:** Thursday, February 16, 2017 5:33 PM

**To:** Nunan, Joanna <(b)(6)>

**Subject:** RE: DHS 14TH ANNIVERSARY CELEBRATION PROPOSAL

---

Thanks, can you add more of the OPA activities and messaging across the Department. Also, we should have some theme to celebrate our mission. Thanks, Alan

---

**From:** Nunan, Joanna

**Sent:** Thursday, February 16, 2017 5:21 PM

**To:** Metzler, Alan <(b)(6)>

**Subject:** DHS 14TH ANNIVERSARY CELEBRATION PROPOSAL

---

Hello Alan,

Thanks for meeting with me today. I've attached an update to our proposal for you share with S1. BLUF, the team wants to make this a really fun event to build morale and esprit de corps at the Department.

v/r,

Jo

---

RDML Joanna M. Nunan, USCG

Military Advisor to the Secretary

Department of Homeland Security

(b)(6)

*With honor and integrity, we will safeguard the American people, our homeland, and our values.*

~ DHS Mission Statement

<b>Sender:</b>	Metzler, Alan (b)(6)
<b>Recipient:</b>	(b)(6) "Nunan, Joanna (b)(6) (b)(6)
<b>Sent Date:</b>	2017/02/16 20:44:48
<b>Delivered Date:</b>	2017/02/16 20:44:55

**Remarks for DHS 14<sup>th</sup> Anniversary Celebration**  
**Washington, DC**  
**March 15, 2017**

**Background:** After the event's walk/run, employees will gather in front of the chapel. You will offer brief remarks from the chapel steps using the emcee's wireless microphone; there will not be a podium. After your remarks, there will be a cake cutting ceremony.

**Key themes:** Reinforcing honor and integrity; demonstrating support for employees.

- **T**  
**hank you all for coming out to be part of this special celebration.**
  - Although our Department is celebrating its fourteenth anniversary, this is the first year we've held this type of event.
  - I hope this is the start of an annual tradition.
- **Today, we honor DHS. More importantly, we honor each other.**
  - We're often too busy in our day to day lives to stop and think about the significance of what we do.
  - You focus on the little things—the deadline you missed, the argument you had with your boss, how bad the traffic was on the way in.
  - It doesn't help when the media is filled with negativity and criticism.
- **But what each one of you do every day is the most important job in America—keeping our country safe.**
  - You solve tough problems.
  - You protect businesses big and small.
  - You keep our communities safe.
  - You keep our economy moving.
  - You rebuild towns ravaged by disaster.
  - You make sure first responders can do their jobs—or you're a first responder yourself.
  - You welcome our country's newest citizens.
  - You detect and prevent plots to harm innocent Americans.
  - You enforce our laws—the laws that keep our society together.

- **Each of you are outstanding Americans, who choose to give back to your country in a very important way.**
  - Honor and integrity are at the heart of everything we do.
  - You are men and women of conscience and character.
  - I am extremely proud of this Department and our mission.
- **I am your strongest advocate—on the Hill, in the media, and at every level of government.**
  - I believe in our mission, and I have your back.
  - Be proud to serve your country. Be proud to be part of the Department of Homeland Security.
- **Thank you for helping build our Department's honorable legacy.**

**DHS 14<sup>th</sup> ANNIVERSARY CELEBRATION**  
**March 15, 2017**

**Objective:** To convey to employees the essential nature of our homeland security mission and build esprit de corps while celebrating the Department's 14<sup>th</sup> Anniversary.

**Theme:** *Celebrating 14 Years of Keeping America Safe.*

- This theme emphasizes the importance of protecting and serving America and provides means to reinforce the centrality of honor and integrity in performing our mission.

Event Demographics

- You will preside over a morale-building walk/run to start and finish in the vicinity of the NAC Chapel flagpole, followed by a cake-cutting ceremony on the steps of the NAC Chapel.
- Final RSVP numbers will be available by 9:00 a.m. on March 13, 2017. We anticipate 200 employees will attend.
- Wear of official DHS and component-approved apparel is authorized and encouraged for the day of the event.
- The Master of Ceremonies (MC) for this event will be LT (b)(6) from the Office of the Military Advisor. The MC will speak from the NAC Chapel steps and utilize a wireless microphone that will be shared throughout the event. The MC will control the flow of events and timeline.
- Your remarks will be delivered from the NAC Chapel steps using the MC's wireless microphone with no podium. The DHS Flag and National Ensign will serve as a backdrop. Suggested attire for the walk/run is physical training (PT) gear. A DHS polo shirt and t-shirt have been purchased for your consideration.
- Funding for this event was provided by the Homeland Security Employee Association, a nonprofit organization that promotes and sponsors cultural, educational, recreational, social, charitable, and professional development activities for DHS employees.
- This event is **Closed Press**.

Series of Events and Pertinent information

- 1:00 p.m.: MC begins the muster of crowd in front of Chapel for start of walk/run.
  - Management's Deputy Chief of Staff Janene Corrado will explain the walk/run route and logistical concerns as appropriate.
- 1:15 p.m.: Acting Deputy Secretary Fulghum will announce the start of the walk/run.
  - The route is 1.4 miles (**See Tab B**) and will have a DHS milestone posted every tenth of a mile along the route. Water and EMT stations will be dispersed along the route.
- 2:00 p.m.: MC begins muster of crowd when walk/run is complete.
- 2:15 p.m.: Introduction by MC followed by the delivery of your remarks (**See Tab A**) and the cake cutting ceremony. You will be joined by Seaman Apprentice (SA) (b)(6) United States Coast Guard (E-2), to represent the Department's most junior employee. She will be dressed in PT gear and will provide you with a ceremonial sword for the cutting of the cake. (b)(6) (b)(6) is currently assigned to the Coast Guard's Ceremonial Honor Guard. Staff from the Executive Dining Facility will assist with the cutting and distribution of the cake.
- 3:00 p.m.: Event complete.

Strategic Communications

- Your anniversary message was posted on DHS Connect and distributed to all employees on March 1, 2017. An invitational message was sent to all DHS employees on March 7, 2017.
- The hashtag #HonorDHS has been shared with employees to be used in a tasteful manner on any posts, pictures, or videos to collectively gather media for follow on communications.

**Attachments:**

- A. Remarks
- B. Map of Approved Route

**Staff Responsible for Briefing Memo:** LT (b)(6) Special Assistant, MIL, (b)(6)

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U.S. Customs and  
Border Protection

**Released via FOIAonline account.**

July 31, 2019

CBP-2018-005705

Austin Evers  
American Oversight  
Washington, DC 20005

Dear Mr. Evers:

As agreed to in *American Oversight v. U.S. Customs and Border Protection*, Case No. 1: 18-cv-01337, this is the sixth interim response to your Freedom of Information Act (FOIA) request to U.S. Customs and Border Protection (CBP), on behalf of American Oversight, in which you are seeking:

1.) All electronic mail containing any of the following terms:

- a. Catch of the Day
- b. #CatchOfTheDay
- c. Keeping America Safe
- d. #KeepingAmericaSafe

2.) All electronic mail containing the word “hashtag” and any of the following words or phrases:

- a. S1
- b. S2
- c. Secretary
- d. Deputy Secretary
- e. DepSec
- f. Kelly
- g. Duke

3.) All electronic mail containing any hashtags (“#”) and any of the following words or phrases:

- a. Illegal
- b. Illegals
- c. Alien

- d. Aliens
- e. Felon
- f. Felons
- g. Criminal
- h. Criminals

A search of CBP databases has identified records responsive to your request, 972 pages of which are now being produced.

CBP has determined that eight (8) pages of the records are partially releasable, pursuant to Title 5 U.S.C. § 552 (b)(5), (b)(7)(E), (b)(6), and (b)(7)(C). and 964 pages have been withheld in full pursuant to Title 5 U.S.C. § 552 (b)(5), (b)(7)(E), (b)(6), and (b)(7)(C).

Uploaded to your FOIAonline account are 972 pages with certain information withheld as described below:

**FOIA Exemption (b)(5)** exempts from disclosure those inter- or intra-agency documents that are normally privileged in the civil discovery context. The three most frequently invoked privileges are the deliberative process privilege, the attorney work-product privilege, and the attorney-client privilege. After carefully reviewing the responsive documents, I have determined that portions of the responsive documents qualify for protection under the Deliberative Process Privilege: The types of records withheld under this privilege may include Issue Papers, briefings, and expressions of candid opinions, the release of which would discourage or inhibit the free and frank exchange of information among agency personnel.

**FOIA Exemption (b)(6)** exempts from disclosure personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right privacy. The types of documents and/or information that we have withheld may consist of names, email address, and phone numbers. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

**FOIA Exemption (b)(7)(C)** protects records or information compiled for law enforcement purposes that could reasonably be expected to constitute an unwarranted invasion of personal privacy. This exemption takes particular note of the strong interests of individuals, whether they are suspects, witnesses, or investigators, in not being unwarrantably associated with alleged criminal activity. That interest extends to persons who are not only the subjects of the investigation, but those who may have their privacy

invaded by having their identities and information about them revealed in connection with an investigation. Based upon the traditional recognition of strong privacy interest in law enforcement records, categorical withholding of information that identifies third parties in law enforcement records is ordinarily appropriate.

**FOIA Exemption (b)(7)(E)** protects records compiled for law enforcement purposes, the release of which would disclose techniques and/or procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law. CBP has determined that disclosure could reasonably be expected to risk circumvention of the law.

This completes CBP's sixth interim response to your request. If you have questions or concerns regarding this interim response, you may contact Assistant United States Attorney Denise M. Clark at (202) 252-6605.

Please notate file number CBP-2018-005705 on any future correspondence to CBP related to this request.

Sincerely,

Jodi Drengson  
FOIA Analyst, FOIA Division  
U.S. Customs and Border Protection

---

From: (b)(6);(b)(7)(C)  
To: FRIEL, MICHAEL J (b)(6);(b)(7)(C)  
Cc: (b)(6);(b)(7)(C)  
Bcc:  
Subject: RE: Support letters and Briefing papers  
Date: Mon Oct 23 2017 10:23:26 EDT  
Attachments: SCANNED HEARING BINDER.pdf

---

Hi Mike,

Will ask (b)(6);(b)(7)(C) to send you a zip file of all the support letters, to date.

The attached is an electronic copy of his materials from yesterday that have all the relevant IPs – let me know if you are looking for anything more specific.

Thank you,

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

(A) Deputy Chief of Staff (Policy)

U.S. Customs & Border Protection

(b)(6);(b)(7)(C)

---

From: FRIEL, MICHAEL J  
Sent: Monday, October 23, 2017 10:12 AM  
To: (b)(6);(b)(7)(C)  
Subject: Support letters and Briefing papers

(b)(6);(b)(7)(C),

In prep for any contingencies, can you forward me the C1 support letters and briefing papers...

Thanks,

Mike Friel

Assistant Commissioner (Acting)

Office of Public Affairs

U.S. Customs and Border Protection

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From:

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

on behalf

of CBP COMMISSIONER SCHEDULER

(b) (7)(E)

To:

SMITH, BRENDA BROCKMAN

(b)(6);(b)(7)(C)

; Owen,

Todd C (AC OFO)

(b)(6);(b)(7)(C)

LADOWICZ, JOHN P

(b)(6);(b)(7)(C)

LOWRY, KIM M

(b)(6);(b)(7)(C)

; FLANAGAN,

PATRICK S

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

MILDREW, SEAN

(b)(6);(b)(7)(C)

> LANDFRIED, PHIL A


(b)(6);(b)(7)(C)

Cc:

(b) (6)

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)



Bcc:  
Subject: Confirmation Prep 2: Trade Deep Dive  
Date: Fri Oct 20 2017 19:27:55 EDT  
Attachments: (b) (7)(E) Directions.docx  
SCANNED HEARING BINDER.pdf  
Visitor Entry Instructions.pdf

NOTE(s):

- \* Attire: Casual
- \* Hearing Binder Attached
- \* Directions and Entrance Instructions attached

<<SCANNED HEARING BINDER.pdf>> (b) (7)(E) Directions.docx>> <<Visitor Entry Instructions.pdf>>

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(b) (7)(E), (b)(6);(b)(7)(C)



From:

(b)(6);(b)(7)(C)

on behalf

of CBP COMMISSIONER SCHEDULER

(b) (7)(E)

To:

Owen, Todd C (AC OFO)

(b)(6);(b)(7)(C)

WAGNER, JOHN P

(b)(6);(b)(7)(C)

; PEREZ, ROBERT E

(b)(6);(b)(7)(C)

PROVOST, CARLA (USBP)

(b)(6);(b)(7)(C)

KLEIN,

MATTHEW (OPR) </o=dhs/ou=exchange administrative group  
(fydibohf23spdlt)/cn=recipients/cn=matthew.klein.cbp.dhs.gov>  
>; (b)(6);(b)(7)(C)

YOUNG, EDWARD E

(b)(6);(b)(7)(C)

LOWRY, KIM M

(b)(6);(b)(7)(C)

KOLBE, KATHRYN

(b)(6);(b)(7)(C)

MILDREW, SEAN

(b)(6);(b)(7)(C)

; CAINE,

JEFFREY

(b)(6);(b)(7)(C)

TODD A

(b)(6);(b)(7)(C)

HOFFMAN,

RIEL, MICHAEL J

(b)(6);(b)(7)(C)

HOWE, RANDY J

(b)(6);(b)(7)(C)

; JACKSTA, LINDA L (AC HRM)

(b)(6);(b)(7)(C)

; CALVO, KARL H.

(b)(6);(b)(7)(C)

LANDFRIED, PHIL A

(b)(6);(b)(7)(C)

Cc:

(b) (6)

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(b)(6);(b)(7)(C)

Bcc:  
Subject: Confirmation Prep 1: Border Security Deep Dive  
Date: Fri Oct 20 2017 19:26:42 EDT  
Attachments: (b) (7)(E) Directions.docx  
SCANNED HEARING BINDER.pdf  
Visitor Entry Instructions.pdf

NOTE(s):

- \* Attire: Casual
- \* Hearing Binder Attached
- \* Directions and Entrance Instructions attached

<<SCANNED HEARING BINDER.pdf>> <<(b) (7)(E) Directions.docx>> <<Visitor Entry Instructions.pdf>>

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U.S. Customs and  
Border Protection

**Released via FOIAonline account.**

August 30, 2019

CBP-2018-005705

Austin Evers  
American Oversight  
Washington, DC 20005

Dear Mr. Evers:

As agreed to in *American Oversight v. U.S. Customs and Border Protection*, Case No. 1: 18-cv-01337, this is the sixth interim response to your Freedom of Information Act (FOIA) request to U.S. Customs and Border Protection (CBP), on behalf of American Oversight, in which you are seeking:

1.) All electronic mail containing any of the following terms:

- a. Catch of the Day
- b. #CatchOfTheDay
- c. Keeping America Safe
- d. #KeepingAmericaSafe

2.) All electronic mail containing the word “hashtag” and any of the following words or phrases:

- a. S1
- b. S2
- c. Secretary
- d. Deputy Secretary
- e. DepSec
- f. Kelly
- g. Duke

3.) All electronic mail containing any hashtags (“#”) and any of the following words or phrases:

- a. Illegal
- b. Illegals
- c. Alien

- d. Aliens
- e. Felon
- f. Felons
- g. Criminal
- h. Criminals

A search of CBP databases has identified records responsive to your request, 513 pages of which are now being produced.

CBP has determined that 49 pages of the records are partially releasable, pursuant to Title 5 U.S.C. § 552 (b)(5), (b)(7)(E), (b)(6), and (b)(7)(C); 323 pages have been withheld in full pursuant to Title 5 U.S.C. § 552 (b)(5), (b)(7)(E), (b)(6), and (b)(7)(C); and 141 pages are being released in full.

Uploaded to your FOIAonline account are 513 pages with certain information withheld as described below:

**FOIA Exemption (b)(5)** exempts from disclosure those inter- or intra-agency documents that are normally privileged in the civil discovery context. The three most frequently invoked privileges are the deliberative process privilege, the attorney work-product privilege, and the attorney-client privilege. After carefully reviewing the responsive documents, I have determined that portions of the responsive documents qualify for protection under the Deliberative Process Privilege: The types of records withheld under this privilege include Issue Papers, briefings, drafts, and expressions of candid opinions, the release of which would discourage or inhibit the free and frank exchange of information among agency personnel.

**FOIA Exemption (b)(6)** exempts from disclosure personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right privacy. The types of documents and/or information that we have withheld may consist of names, email address, and phone numbers. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

**FOIA Exemption (b)(7)(C)** protects records or information compiled for law enforcement purposes that could reasonably be expected to constitute an unwarranted invasion of personal privacy. This exemption takes particular note of the strong interests of individuals, whether they are suspects, witnesses, or investigators, in not being unwarrantably associated with alleged criminal activity. That interest extends to persons

who are not only the subjects of the investigation, but those who may have their privacy invaded by having their identities and information about them revealed in connection with an investigation. Based upon the traditional recognition of strong privacy interest in law enforcement records, categorical withholding of information that identifies third parties in law enforcement records is ordinarily appropriate.

**FOIA Exemption (b)(7)(E)** protects records compiled for law enforcement purposes, the release of which would disclose techniques and/or procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law. CBP has determined that disclosure could reasonably be expected to risk circumvention of the law.

This completes CBP's sixth interim response to your request. If you have questions or concerns regarding this interim response, you may contact Assistant United States Attorney Denise M. Clark at (202) 252-6605.

Please notate file number CBP-2018-005705 on any future correspondence to CBP related to this request.

Sincerely,

Jodi Drengson  
FOIA Analyst, FOIA Division  
U.S. Customs and Border Protection



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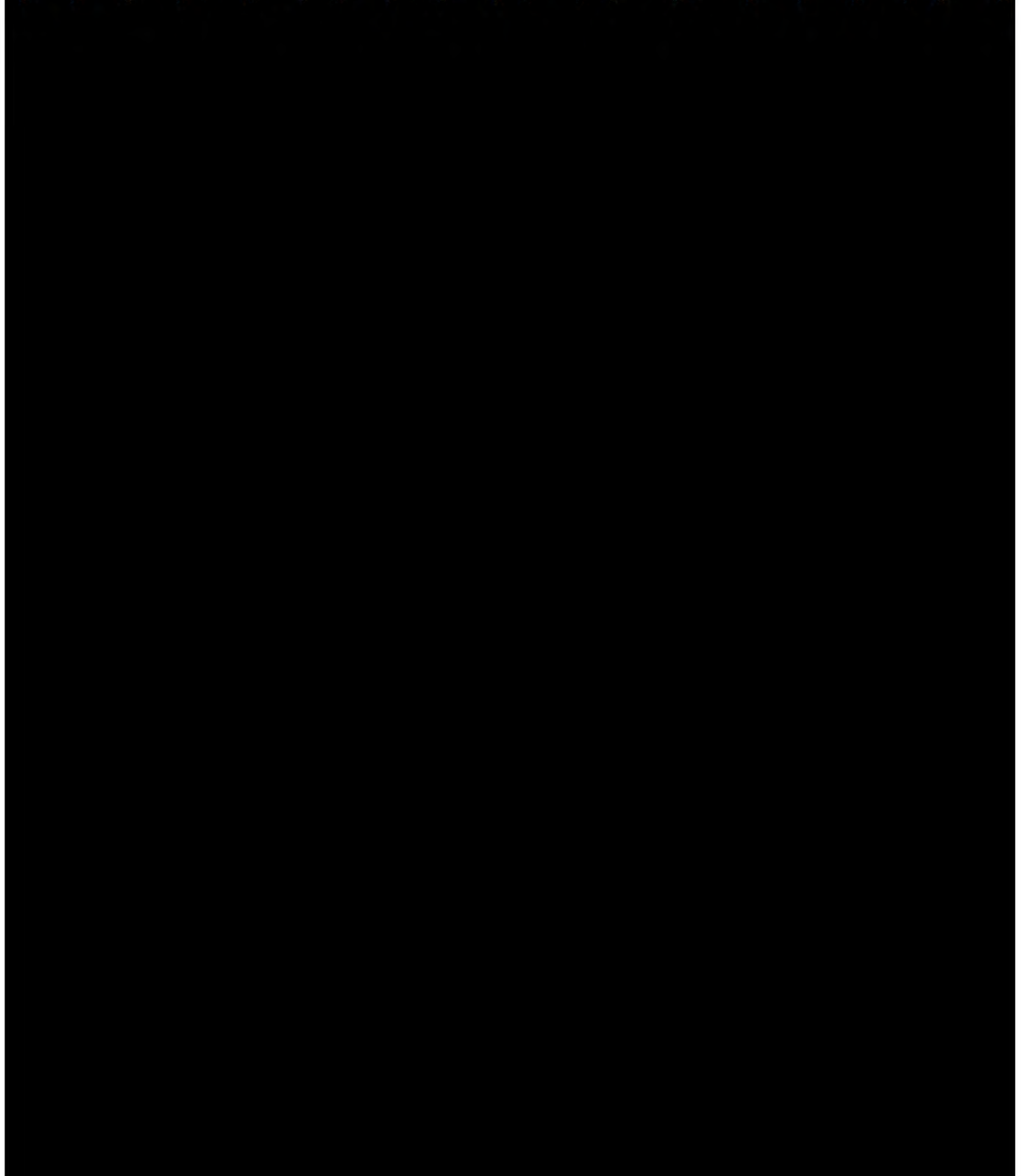
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